



cmpdi
A Mini-Ratna Company

सेन्ट्रल माईन प्लानिंग एण्ड डिजाइन इन्स्टीच्यूट लिमिटेड
(कोल इण्डिया लिमिटेड की अनुषंगी कम्पनी / भारत सरकार का एक लोक उपक्रम)
क्षेत्रीय संस्थान - 7, प्लॉट नम्बर: ई-4, गांधी पार्क के निकट, सामन्तापुरी, पो: आर आर एल, भुवनेश्वर, (उड़ीसा), 751013
Central Mine Planning & Design Institute Limited
(A Subsidiary of Coal India Limited / Govt. of India Public Sector Undertaking)
Regional Institute VII, Plot No: E-4, Near Gandhi Park, Samantapuri, PO: RRL, Bhubaneswar 751013 (Orissa)
CORPORATE IDENTITY NUMBER - U14292JH1975GOI001223

NOTICE INVITING TENDER

Tender no. CMPDI/RI-VII/GMT/AMC/2018/583

Date: 20/03/2018

- 1. Sealed tenders are invited AMC for Chirag Desktop PC at CMPDI, RI-7, Bhubaneswar as detailed below:**

Description of work : Comprehensive Annual Maintenance Contract (AMC) for 14 nos. of Chirag Desktop PC (Specifications in Annexure-II) at CMPDI, RI-7, Plot no.-E-4, Near Gandhi Park, samantapuri, Bhubaneswar

Cost of tender document : NIL

Earnest money deposit (EMD) amount: NIL

2. Availability of Tender Document

Tender document shall be available from the HOD (Geomatics), CMPDI, RI-7, Plot no.-E-4, Near Gandhi Park, samantapuri, Bhubaneswar. Tender Document may also be obtained by downloading from the website (<http://www.cmpdi.co.in>)

3. Receipt of Tender

The last day of submitting the offer is 03.04.2018 at 2:00 PM. Tenders shall be received in sealed envelopes in the office of the HOD (Geomatics), CMPDI, RI-7, Plot no.-E-4, Near Gandhi Park, samantapuri, Bhubaneswar.

4. Opening of Tender

The offers received shall be opened on the same day i.e. 03.04.2018 at 3:30 PM. Tenderers may attend the opening of the tender. If the tender is not opened on the above date due to unforeseen circumstances, the same shall be opened on the next working day.

- 5.** CMPDI reserves the right to cancel the tender in part or whole without assigning any reason.

- 6.** Name & Designation of the Officer Issuing Tender : 1. HOD (Geomatics), CMPDI, RI-7, Plot no.-E-4, Near Gandhi Park, samantapuri, Bhubaneswar.

Sd/=
HOD (Geomatics)



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Annexure II

Chirag Desktop PC details specifications:

Make and Model	Chirag NuEdge i329z
Certification	Windows 7
Motherboard	Intel
Chipset	Intel H55 Express Chipset
Processor	Intel Core-i3 CPU, 540@3.07GHz
Memory	4GB @665MHz DDR3 RAM
Hard Disk	500GB SATA
I/O Interface	6 USB
DVD Drive	DVD Writer ATAPI iHAS324 Y ATA Device
Network	Intel 82578DC Gigabit Network Connection
Graphics Card	1024MB NVIDIA GeForce 210
Mouse	HID compliant mouse
Keyboard	HID Keyboard Device
Monitor	18.5" Screen LCD Monitor
Cabinet	CPU Cabinet, Monitor, Keyboard and Mouse Black colour
Operating System	Microsoft Windows 7 (6.1) 32-bit Service Pack 1 (Build 7601)



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पत्रांक संख्या : सी.एम.पी.डा.आई./आर.आई-7 / प्रणाली/582

सेन्ट्रल माईन प्लानिंग एण्ड डिजाइन इन्स्टीच्यूट लिमिटेड
क्षेत्रीय संस्थान - 7, प्लॉट नम्बर: ई-4, गांधी पार्क के निकट, सामन्तापुरी, पो: आर आर एल, भुवनेश्वर, (उड़ीसा), 751013
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CORPORATE IDENTITY NUMBER - U14292JH1975GO1001223

दिनांक: 20.03.2018

सेवा में,

विषय: Enquiry for AMC for Chirag Desktop PC at CMPDI, RI-7, Bhubaneswar

महाशय,

Sealed offer is invited for entering into Comprehensive Annual Maintenance Contract (AMC) for 14 nos. of Chirag Desktop PC (Specifications in Annexure-II) at CMPDI, RI-7, Plot no.-E-4, Near Gandhi Park, samantapuri, Bhubaneswar with the following terms and conditions.

The last day of submitting the offer is 03.04.2018 at 2:00PM. The offers received shall be opened on the same day i.e. 03.04.2018 at 3:30PM. You may attend the opening of the offers.

The installation date of the equipment is 16.03.2011. Presently it is in the running condition. You may inspect the equipment during general shift of CMPDI's working hours on weekdays before submitting your offer.

TERMS & CONDITIONS OF AMC :-

1. Scope of Work & Tenure of AMC

- (a) The party will provide comprehensive maintenance for items that includes replacement of defective/unserviceable parts (free of cost). The defective parts will be replaced with equivalent quality in performance. The parts will be provided on exchange basis, i.e. the defective parts replaced will become the vendor's property.
- (b) Each machine would undergo preventive maintenance once in every quarter. Joint inspection certificate is to be signed in every quarter.
- (c) Regular maintenance service will be provided during general shift of CMPDI's working hours on weekdays only.
- (d) In the event of breakdown the party shall ensure that the fault will be attended within 24 hours from the date/time of intimation by CMPDI.
- (e) AMC tenure will be for 01(one) year (However the AMC can be terminated at any time by giving one month prior information).

2. Comprehensive AMC Charges

Comprehensive AMC charges should be quoted separately in the format given in Annexure-I. It should be clearly indicated whether GST or any other tax is to be charged separately or not.

3. Uptime Guarantee

The party should ensure 95% uptime of the machines. The uptime and downtime penalty will be calculated on the basis of Clause-6 below.

4. Agreement

Before start of comprehensive AMC, the AMC agreement has to be signed between the Vendor and CMPDI, Bhubaneswar.

The Vendor must specify list of items which will not be covered in AMC.

5. Payment Terms

The rate of the AMC should be firm during the contractual period. The AMC charge will be paid on quarterly basis after expiry of each quarter on submission of pre-receipted bill in triplicate. Penalty amount for any shortfall from the uptime guaranteed (i.e. 95%) will be deducted from the billed amount for that quarter.

6. Downtime Penalty

(i) The party should guarantee 95% availability (uptime) for the machines on quarterly basis.

(ii) Machine downtime will be reckoned only during the working hours, i.e., 10:00 hours to 17:00 hours (7 hours) on CMPDIL, RI-VII working days. Down time beyond these hours on a working day would be excluded. For example, if the down time starts at 12:00 hours on a day and extends up to 11:00 hours the following working day, the down time would be calculated as below :-

From 12:00 hours to 17:00 hours on the first day = 5:00 hours

From 10:00 hours to 11:00 hours on the second day = 1:00 hour

Total down-time = 6:00 hours

(iii) The downtime period will start from the time and date of reporting complaint to the party.

(iv) The availability percentage will be calculated for each quarter. Penalty will be imposed on pro-rata basis, if the availability falls below 95%. Thus,

$$\text{Penalty} = \frac{(95\% - \text{Actual Availability}) \times (\text{AMC Charge}/4)}{95\%}$$

(v) No bonus or additional sums shall be payable if the availability is more than 95%

(vi) Actual availability percentage for each machine will be calculated as follows:

$$\text{Actual Availability} = \frac{\text{No. of Working Day in the Quarter} \times 7 - \text{Downtime Hours During the Quarter}}{\text{No. of Working Day in the Quarter} \times 7} \times 100$$

- (vii) Penalty for any quarter to be imposed will be calculated on the basis of the following table.

Availability percentage (rounded)	Penalty
95% and above	Nil
85% to 94%	As per rate calculated in 6. ii, iv, vi
50% to 84%	Double the calculated amount as per rate calculated in 6. ii, iv, vi
Below 50%	No AMC payment for the quarter

7. CMPDI reserves the right to reject or accept or withdraw the tender in full or part as the case may be without assigning any reason thereof.
8. All disputes are subject to Bhubaneswar Court Jurisdiction Only.

Yours Faithfully,

HoD (Geomatics)

Copy to :-

1. Regional Director, CMPDI, RI-VII, Bhubaneswar.(For kind information)
2. HoD (Finance)/HoD (E&M), CMPDI, RI-VII, Bhubaneswar.
3. NOTICE BOARDS, CMPDI, RI-VII, Bhubaneswar.

Annexure-I

FORMAT FOR AMC CHARGES

A.

Comprehensive AMC Charges per Annum	
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B.

GST (if applicable, should clearly be mentioned here)	
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C. List of Enclosures:

- a. Copy of PAN
- b. Copy of GST registration no.
- c. Validity of offer: 30Days

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