



**cmpdi**

A Mini Ratna Company



वसुधैव कुटुम्बकम्

ONE EARTH • ONE FAMILY • ONE FUTURE

सेन्ट्रल माईन प्लानिंग एण्ड डिजाइन इंस्टीट्यूट लिमिटेड  
(कोल इण्डिया लिमिटेड की अनुषंगी कम्पनी / भारत सरकार का एक लोक उपक्रम)  
गोन्दवाना प्लेस, कान्के रोड, राँची - 834 031, झारखंड (भारत)  
Central Mine Planning & Design Institute Limited  
(A Subsidiary of Coal India Limited / Govt. of India Public Sector Undertaking)  
Gondwana Place, Kanke Road, Ranchi - 834 031, Jharkhand (INDIA)  
CORPORATE IDENTITY NUMBER - U14292TH1975GOI001223

No. CMPDI/HQ/OGRC/E-

Date: 02.05.2023

## NOTICE

### Sub: Online facility for Grievance registration for active Employees and Stakeholders

This is to inform that an exclusive online facility has been created to systematically receive grievance of the active employees and stakeholders and monitor under Online Grievance Redressal Cell (OGRC) for effective resolution of grievance in collaboration with the concerned department, within policy framework of the company, as the case may be.

The employees and stakeholders can now submit their grievance through this on-line facility by logging into the system by clicking the OGRC tab on the main horizontal menu of the website of the company ([www.cmpdi.co.in](http://www.cmpdi.co.in)).

On clicking the OGRC tab on the website, employees have to login with their employee number and date of birth, where as stakeholders will login through OTP received in provided mobile number. On-line portal also provides easy access to view the status of the raised grievance.

*Sastogi* 02.05.23  
(Suman Rastogi)  
Dy. General Manager (P&A)

### Copy for kind information

1. The CMD, CMPDI, Ranchi.
2. The Director (T/RD&T)/Director (T/CRD)/Director (T/ES)/Director (T/P&D)/ CVO CMPDI, Ranchi

### Copy To

1. All the GMs/HoDs, CMPDI HQ, Ranchi
2. All the Regional Directors, CMPDIL.
3. The GM(ICT), CMPDI HQ, Ranchi- for publication in CMPDI website.
4. All Grievance Redressal Committee members, CMPDI HQ, Ranchi.
5. Chief Manager (P/IR), Member Secy of the GRC, CMPDI HQ- For needful.
6. All Notice Board.



फोन नम्बर/Phone No. :  
फैक्स नम्बर/Fax No. :  
ई-मेल/E-mail:  
वेब साईट/Website: [www.cmpdi.co.in](http://www.cmpdi.co.in)