



No. CMPDI/HQ/OGRC/E-

Date: 02.05.2023

NOTICE

Sub: Online facility for Grievance registration for active Employees and Stakeholders

This is to inform that an exclusive online facility has been created to systematically receive grievance of the active employees and stakeholders and monitor under Online Grievance Redressal Cell (OGRC) for effective resolution of grievance in collaboration with the concerned department, within policy framework of the company, as the case may be.

The employees and stakeholders can now submit their grievance through this on-line facility by logging into the system by clicking the OGRC tab on the main horizontal menu of the website of the company (www.cmpdi.co.in).

On clicking the OGRC tab on the website, employees have to login with their employee number and date of birth, where as stakeholders will login through OTP received in provided mobile number. On-line portal also provides easy access to view the status of the raised grievance.

Rastogi 02.05.23
(Suman Rastogi)
Dy. General Manager (P&A)

Copy for kind information

1. The CMD, CMPDI, Ranchi.
2. The Director (T/RD&T)/Director (T/CRD)/Director (T/ES)/Director (T/P&D)/ CVO CMPDI, Ranchi

Copy To

1. All the GMs/HoDs, CMPDI HQ, Ranchi
2. All the Regional Directors, CMPDIL.
3. The GM(ICT), CMPDI HQ, Ranchi- for publication in CMPDI website.
4. All Grievance Redressal Committee members, CMPDI HQ, Ranchi.
5. Chief Manager (P/IR), Member Secy of the GRC, CMPDI HQ- For needful.
6. All Notice Board.



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